



Grievance Redressal & Improvement Report

<i>Particulars</i>	<i>FY24</i>	<i>FY25</i>	<i>FY26</i>	<i>FY27 (Upto 31/05/26)</i>
Proportion of grievances redressed within 15 days	100%	100%	100%	100%
Proportion of grievances redressed within 30 days	100%	100%	100%	100%
Proportion of grievances redressed within 60 days	100%	100%	100%	100%

Pramerica Life Insurance Limited

Registered Office & Communication Address: 7th & 8th Floor, Tower 2, Capital Business Park, Sector 48, Gurugram - 122018, Haryana
CIN: U66000HR2007PLC052028 Tel.: 0124 - 4697000, E-mail: contactus@pramericalife.in, Website: www.pramericalife.in, IRDAI Registration No. 140.